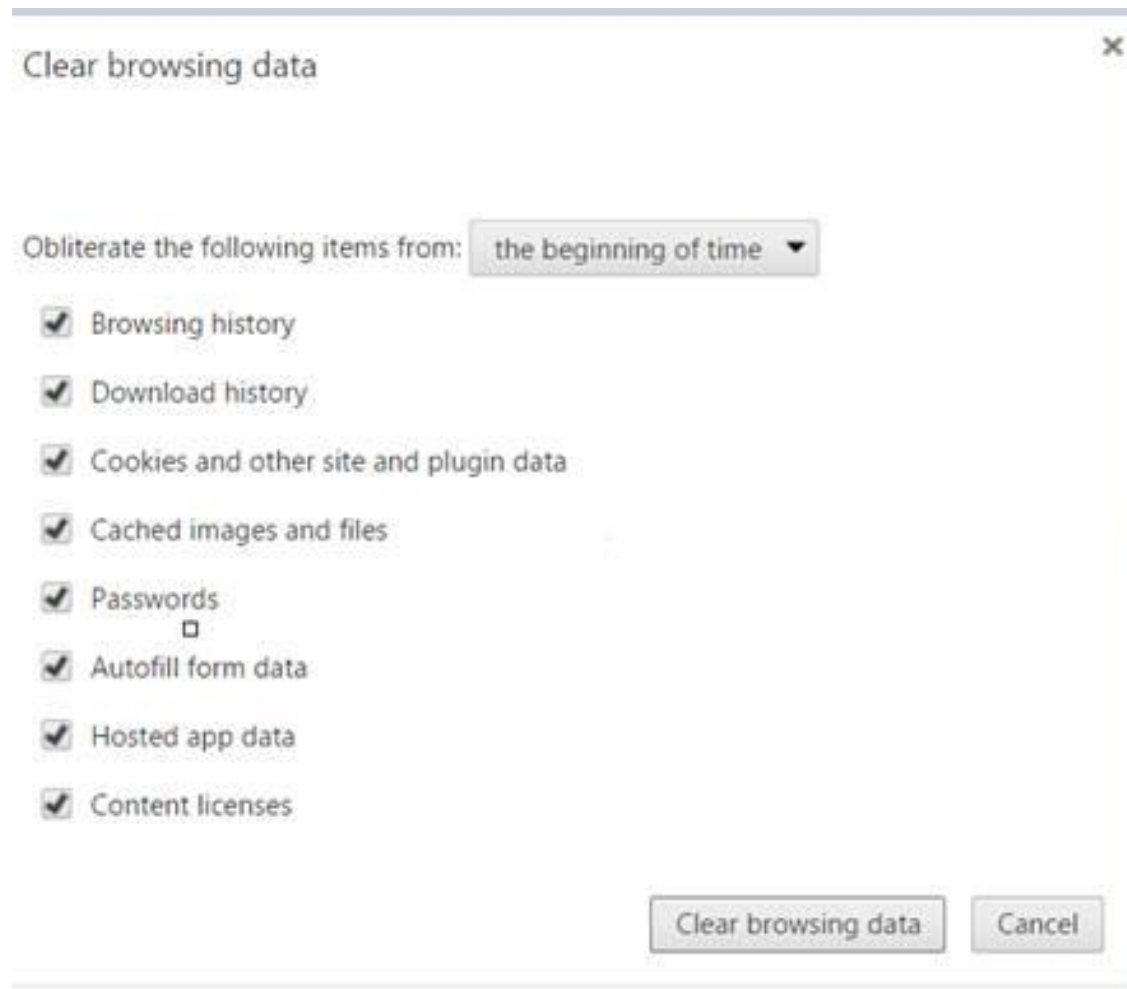## Chrome

1.   Open Chrome
2.   Press the **Ctrl + Shift + Del** keys on your keyboard to bring up the "clear browsing data" screen
3.   Click the drop down arrow next to "Obliterate the following items from" and select "the beginning of time"
4.   Place a check mark in all boxes by clicking the box
5.   Select "Clear browsing data"
6.   Close and reopen Chrome

Clear browsing data   ✕

Obliterate the following items from: the beginning of time   ▼

    ✔ Browsing history

    ✔ Download history

    ✔ Cookies and other site and plugin data

    ✔ Cached images and files

    ✔ Passwords
              □
    ✔ Autofill form data

    ✔ Hosted app data

    ✔ Content licenses

                                        Clear browsing data   Cancel

Internet Explorer (IE10)

1.   Open IE
2.   Press the **Ctrl + Shift + Del** keys on your keyboard to bring up the "delete browsing history" screen
3.   Place a check mark in all boxes EXCEPT "Preserve Favorites website data" by clicking the box
4.   Select "Delete"
5.   Close and reopen IE

Delete Browsing History   ✕

☐ **Preserve Favorites website data**
   Keep cookies and temporary Internet files that enable your favorite
   websites to retain preferences and display faster.

☑ **Temporary Internet files and website files**
   Copies of webpages, images, and media that are saved for
   faster viewing.

☑ **Cookies and website data**
   Files or databases stored on your computer by websites to save
   preferences or improve website performance.

☑ **History**
   List of websites you have visited.

☑ **Download History**
   List of files you have downloaded.

☑ **Form data**
   Saved information that you have typed into forms.

☑ **Passwords**
   Saved passwords that are automatically filled in when you sign
   in to a website you've previously visited.

☑ **ActiveX Filtering and Tracking Protection data**
   A list of websites excluded from filtering, and data used by Tracking
   Protection to detect where websites might be automatically sharing
   details about your visit.

About deleting browsing   [Delete]   [Cancel]
history