



FIRSTVIEW® PARENT APP

FREQUENTLY ASKED QUESTIONS

FirstView® by First Student is the industry's most comprehensive and secure bus tracking and parent communication app. FirstView® helps you better manage your time during the hectic before- and after-school rush by putting your student's up-to-the-minute bus information in your hands. Easy to download, set up and use, FirstView® is packed with helpful features to give you peace of mind, including estimated bus arrival time, opt-in district messaging regarding delays or issues, customizable alerts for when the bus is a chosen distance or number of minutes away, secure password protection and built-in customer support.

WHERE CAN I FIND THE FIRSTVIEW® PARENT APP?

To download, go to firstviewapp.com. You also can find FirstView® in the App Store or Google Play.

I DON'T HAVE A SMARTPHONE. CAN I STILL USE FIRSTVIEW®?

Yes! A desktop version of FirstView® is available at firstviewapp.com.

HOW DO I SET IT UP?

FirstView® is quick and easy to set up – just follow the prompts! You can find step-by-step instructions at firstviewapp.com.

WHAT IF I DON'T KNOW MY STUDENT'S ID NUMBER?

Your student's stop within FirstView® is based on the student ID number provided to us by your school district. For security reasons, we cannot share student ID numbers with anyone – not even parents. If you don't know your student's ID, please contact your school district office.

HOW OFTEN DOES THE BUS MOVE ON THE MAP?

The bus moves about every 15-30 seconds. You can see that the app is working by the refresh timer in the upper right corner of the screen.



Student Name:

Student ID:

Security Code:

Student Name:

Student ID:

Security Code:

For Office:
Please make two copies. File one for your reference and send the other to:

SSC –
Transportation
Dept.

FirstView is an App that is owned and operated by First Student. They have agreed to allow Wichita Public Schools to grant and manage parent access to FirstView and all of its features. I acknowledge and understand that I am fully responsible for my child's FirstView login information, including the security code. I am fully responsible for notifying the school my child attends if I believe a user's access to bus information related to my child should be denied.

Print Name

Signature

Date



APLICACIÓN PARA PADRES FIRSTVIEW®

PREGUNTAS FRECUENTES

FirstView® de First Student es la aplicación para seguimiento de autobuses y comunicaciones para padres más completa de la industria. FirstView® le ayuda a administrar mejor su tiempo durante los agitados momentos previos y posteriores al horario escolar al poner a su alcance información totalmente actualizada sobre el autobús que utiliza su estudiante. FirstView® es fácil de descargar, configurar y usar, cuenta con muchas funciones útiles que le brindarán tranquilidad, lo que incluye horario estimado de llegada del autobús, opción de recibir mensajes del distrito relacionados con demoras o problemas, alertas personalizables para cuando el autobús está a una distancia escogida o una cantidad de minutos de distancia, protección de contraseña segura y asistencia al cliente incorporada.

¿DÓNDE PUEDO ENCONTRAR LA APLICACIÓN PARA PADRES FIRSTVIEW®?

Para descargar la aplicación, vaya a firstviewapp.com. También puede encontrar FirstView® en App Store o Google Play.

NO TENGO UN TELÉFONO INTELIGENTE. ¿DE TODOS MODOS PUEDO USAR FIRSTVIEW®?

¡Sí! Hay disponible una versión de FirstView® para computadoras de escritorio en firstviewapp.com.

¿CÓMO LA CONFIGURO?

FirstView® se configura de manera rápida y fácil. ¡simplemente siga las indicaciones! Encontrará instrucciones paso a paso en firstviewapp.com.

¿QUÉ HAGO SI NO SÉ CUÁL ES EL NÚMERO DE IDENTIFICACIÓN DEL ESTUDIANTE

La parada del estudiante dentro de FirstView® depende del número de identificación de estudiante que nos proporciona su distrito escolar. Por razones de seguridad, no podemos compartir los números de identificaciones de los estudiantes con nadie, ni siquiera con los padres. Si no conoce el número de identificación de su estudiante, comuníquese con la oficina de su distrito escolar.

¿CON QUÉ FRECUENCIA SE MUEVE EL AUTOBÚS EN EL MAPA?

El autobús se mueve aproximadamente cada 15 o 30 segundos. Puede ver que la aplicación está funcionando mirando el cronómetro de actualización en la esquina superior derecha de la pantalla.



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FirstView es una aplicación que es propiedad y está operada por FirstStudent. Ellos han acordado permitir a las Escuelas Públicas de Wichita en otorgar a los padres acceder y administrar FirstView y todas sus funciones. Reconozco y comprendo que soy completamente responsable de la información de inicio de sesión de FirstView de mi hijo, incluido el código de seguridad. Soy completamente responsable de notificar a la escuela a la que asiste mi hijo si creo que se debe negar el acceso de un usuario a la información relacionada con el autobús de mi hijo.

Nombre en letras imprenta

Firma

Fecha



Student Name:

Student ID:

Security Code:

Student Name:

Student ID:

Security Code:

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FirstView là một App mà được sở hữu và vận hành bởi FirstStudent. Họ đã đồng ý cho phép Trường Công Lập Wichita để cấp và quản lý quyền truy cập của phụ huynh vào FirstView và mọi tính năng của nó. Tôi thừa nhận và hiểu rằng tôi hoàn toàn chịu trách nhiệm về thông tin đăng nhập FirstView của con em tôi, bao gồm cả mã bảo mật (security code). Tôi hoàn toàn chịu trách nhiệm về việc thông báo trường mà con em tôi đang theo học. Nếu tôi tin rằng người sử dụng có quyền truy cập thông tin xe bus có liên quan đến con em tôi sẽ bị khước từ.

Viết Tên

Ký Tên

Ngày

FIRSTVIEWAPP.COM

Powered by

First  **Student**

Caring for students today, tomorrow, together.™



Student Name:
Jina la Mwanafunzi

Student Name:
Jina la Mwanafunzi

Student ID:
Kitambulisho cha
Mwanafunzi

Student ID:
Kitambulisho cha
Mwanafunzi

Security Code:
Kanuni ya Usalama

Security Code:
Kanuni ya Usalama

For Office:
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FirstView ni programu (App) inayomilikiwa na kuendeshwa na First Student. Wamekubaliana kuruhusu Shule za Umma za Wichita kutoa na kusimamia upatikanaji wa mzazi kwa FirstView na sifa zake zote. Ninakubali na kuelewa kuwa ninajibika kikamilifu habari ya kwanza ya mtoto wangu wa kuingia, ikiwa ni pamoja na msimbo wa usalama. Ninawajibika kikamilifu kwa kumjulisha shule mtoto wangu anapohudhuria ikiwa ninaamini kupata kwa basi habari za basi kuhusu mtoto wangu inapaswa kukataliwa.

Andika Jina

Saini

Tarehe

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